



## American Heart Association Certification Cards

As of December 2019, the Osteopathic Founders Foundation will no longer be issuing same day paper cards for ECC classes. The American Heart Association is switching from paper cards to AHA eCards for all certifications moving forward. This change affects all AHA training sites and centers. We are sorry for any inconvenience this may cause you, but the change is mandatory for all sites.

### What is an AHA eCard?

According to the AHA: An AHA eCard is the electronic equivalent of a printed AHA course completion card. This is the new certification cards that are issued to those who successfully pass a CPR/AED/First Aid or BLS/ACLS/PALS class. **eCards are valid course completion cards and can be presented to employers as proof of successful completion of an AHA course.** eCards are available only for provider-level courses in the United States. Paper cards are no longer available.

### Why is the AHA Switching to eCard?

eCards are more secure than printed cards. A three-point verification by the Training Center Coordinator (TCC), Instructor and the student, is required to issue and claim eCards. eCard information is populated electronically by the TCC or Instructor and can only be altered by the TCC or AHA Customer Service by using AHA's My Cards™. eCards can be easily verified by employers at [www.heart.org/cpr/mycards](http://www.heart.org/cpr/mycards) to prove issuance by a valid TC (Training Center) and Instructor aligned with that TC.

### How Do I Use an AHA eCard?

Cards will be processed following successful completion of the course. Cards are processed by the Training Site Coordinator, and will only be issued during business hours. If the ECC course concludes in the evening, the participants' eCards will be issued by 9:00am the following business day. Participants will receive a notification that their eCard is ready via the email address they provided during registration. Please note that participants will receive an email from the AHA after class and *must* click on the link in the email to claim their card. This is the student's responsibility as no one else is able to claim or access the card prior to this step. The email will be sent from [ecards@heart.org](mailto:ecards@heart.org) with the subject "Your AHA eCard". You can view the status of all of your AHA certifications at [www.heart.org/cpr/mycards](http://www.heart.org/cpr/mycards), as well as send your certifications to employers.

If you have any questions on your AHA eCard, please contact us. All American Heart Association Training Centers are switching to eCards and paper cards will no longer be available. Please feel free to contact me with any additional questions.

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